## 2022 Efficiency Works Business 101: What's new

## January 19, 2022

## **Questions and answers (from event)**

Q: For projects that are applying for the Community Efficiency Grant, do prescriptive rebates still need to be officially preapproved before the upgrade begins, regardless of rebate amount?

A: Yes, any project with Community Efficiency Grant funds will need both the Community Efficiency Grant and the rebates preapproved before the upgrades begin. regardless of incentive amount.

Q: If we submit the Efficiency Works workbook for pre-approval but also want to be reviewed for prescriptive rebates, can the prescriptive rebate be approved using a quote using the online application at the same time or does the prescriptive application have to be approved after installation with invoice of prescriptive eligible equipment?

A: This question is referring to the use of different rebate applications based on the upgrade type. The Efficiency Works team is available to review new equipment identified to determine eligibility before an upgrade begins based on model numbers or specifications sheets. Depending on the complexity of the project scope, the Efficiency Works team can identify ways to streamline the rebate application process to preapprove all equipment for the upgrade at a location. Submit the specific project or equipment inquiry to

Q: Are there incentives available for the other Distributed Energy Resources briefly mentioned at the beginning of the presentation for items such as solar, electric vehicles or battery storage?

A: Currently Efficiency Works Business does NOT offer incentives beyond electric and water efficiency upgrades. Platte River and its owner communities are developing initiatives to address distributed energy resources beyond energy efficiency. However individual communities may offer incentives for some of the distributed energy resources listed please check the individual community websites for program availability and details.

Q: Are signed Terms & Conditions required for every project?

A: Yes, for any efficiency upgrade or facility assessment a signed terms and conditions is required by the participant in order to make payment or perform a facility assessment. Depending on the application format and which entity (i.e. – participant or contractor) is completing the application the terms and conditions documents may be completed in different formats, but it will still be required. For rebate applications the terms and conditions are required at the time of submittal for payment when the project is completed. For facility assessments, the terms and conditions are required to be completed before the assessment begins.

Q: Will you run out of money for rebates in 2022?

A: There is \$7.7M available for rebates in 2022. The programs have been designed to provide rebates for the full year, however depending on participation levels rebates could be exhausted early – although unlikely. Rebates are allocated on a first come, first serve basis.

Q: What if my project will take multiple years to finish, will my rebate funds still be available?

A: Many projects take a considerable amount of time to complete. For projects over \$10,000 that require preapproval, it is required to provide an estimated completion date so budgets can be reserved appropriately for the upgrade duration. For projects that could take more than one year to complete please contact the Efficiency Works Business team so a plan can be put in place to help ensure the project will be completed with the intended funds. If projects are delayed due to issues beyond the participants control (i.e. – supply chain), contact Efficiency Works to update the estimated completion date.

Q: If rebate incentives values change while my project is in progress, will my rebate value change?

A: If your project was preapproved, then NO the rebate value will not change unless the scope of work changes. The approved rebate value for the equipment types installed will be honored. If the project is below \$10,000 and was not preapproved the rebate value listed at time of submittal for payment will be honored.

Q: Are inspections required for every efficiency project?

A: No, projects are selected randomly for inspection to ensure accurate energy savings is being achieved with the upgrade based on the rebate application. If questions are found during a project inspection Efficiency Works staff will reach out to the party that competed the rebate application for clarity.

Q: Are facility assessments and advising required for a rebate project? Is it free?

A: Facility assessments are not required to receive a rebate for an efficiency upgrade. If the total incentive is above \$10,000 then energy advising is required. Energy advising for large rebate projects will consist of an email or phone call to the participant to ensure all parties are ready to move forward with the identified efficiency project along informing the participant of other efficiency opportunities and program offerings they could participant in once the initial efficiency upgrade is completed. All facility assessments and energy advising is offered free to commercial electric customers of Estes Park Power and Communications, Fort Collins Utilities, Longmont Power & Communications and Loveland Water and Power. Depending on the facility type and size assessments many efficiency products can be directly installed by the energy advisor while on site for free.

Q: What kind of products are installed during a facility assessment that qualifies for direct install of efficiency products?

A: Traditional direct install products include LED lamps, smart power strips, faucet aerators and efficient shower heads. Additional items may be available depending on the

facility type. Direct install of materials is most common in small and medium businesses and multi-family properties.

Q: Does Efficiency Works enforce building or land use codes?

A: No, Efficiency Works is not the permitting or enforcement agency for local land use or building codes. However, it is required for any efficiency project that receives incentives from Efficiency Works to follow all applicable codes, regulations and land use requirements for the efficiency upgrade. Efficiency Works encourages all participants and contractors to reach out to the local code jurisdiction that the upgrade is being completed in to better understand any applicable code, regulation or requirement.

Q: Can I apply for a rebate for a refrigerator purchased 2 years ago?

A: No, rebates must be submitted for payment within 45 days of project completion in order to qualify. Products purchased or efficiency equipment installed more than 45 days ago will not qualify.

Q: Can I double dip on incentives if they offered by Efficiency Works and other entities in the region?

A: Yes, qualifying equipment for Efficiency Works incentives may be eligible for incentives offered by other entities in the region (i.e. – governments, utilities). Efficiency Works does not inform or share participant information with other programs so it will be dependent on the program participant to apply for other incentives that may be available. Some restrictions may apply in other jurisdiction program offerings.