

Update from the Efficiency Works team:

Due to stay at home orders issued by the <u>state of Colorado</u>, <u>Boulder</u> and <u>Larimer</u> counties in response to the COVID-19 pandemic, Efficiency Works has suspended all non-essential inperson services. Services deemed essential by the orders or those that can be performed remotely by Efficiency Works team members will continue to operate. Our remote team will process rebate applications for those essential programs as they are received. Efficiency Works will communicate updates with advisors, service providers and customers and ensure that all program offerings will be up and running as soon as we are able to operate safely.

See below for a detailed list of updated program operations.

Continuing program offerings:

Efficiency Works Business

- ✓ Retrofit rebates
- ✓ New construction rebates
- ✓ Retrocommissioning rebates
- ✓ Midstream cooling rebates
- ✓ Performance Plus rebates
- ✓ IDAP
- ✓ Energy advising shifted to virtual advising, for:
 - Multifamily
 - Commercial customers
 - Indoor agriculture

Efficiency Works Homes

- ✓ Retrofit rebates
- ✓ Residential efficiency rebates
- ✓ Efficiency Works Store (relaunching April 8)
- Energy advising (shifted to virtual advising)

Suspended program offerings:

Efficiency Works Business

- × On-site facility assessments
- On-site direct install programs

Efficiency Works Homes

- On-site assessments
- × Retail field services
- × Refrigerator/freezer recycling

We remind service providers that Efficiency Works requires all program participants to comply with regulations, ordinances and statutes from local, state and federal governments. We expect that service providers will comply with the state of Colorado, Boulder and Larimer counties' stay at home orders. We are working internally and with our consultants and customers to ensure that normal operations will resume as soon as they are determined to be safe.



Please stay safe and healthy during this time and contact Efficiency Works for any additional questions at Business@EfficiencyWorks.org or Homes@EfficiencyWorks.org.

We will continue to email communications and update our website frequently as the situation evolves.

Best,

The Efficiency Works team